



## Programme Guidance for the suite of New Zealand qualifications in Tiaki Kuia, Koroua

### New Zealand Certificate in Tiaki Kuia, Koroua (Level 4) [Ref: 2874]

Qualification Outcomes	Conditions
<p><b>Programmes may include knowledge and skills in the following key focus areas:</b></p>	
<p>1 Develop and implement communication strategies to monitor and improve relationships with Kuia, Koroua, extended whānau and stakeholders.  Credits 24</p>	<p><b>Pre-care</b></p> <ul style="list-style-type: none"> <li>- Contemporary and traditional tikanga (wairuatanga, whakamōmori, self-harming, communication, behaviour, whakapapa, relationships, whakamā, tangihanga, wairua/spiritual etc)</li> <li>- Knowledge of health conditions</li> <li>- Professional boundaries (inappropriate behaviours)</li> <li>- Ageing process</li> <li>- Code of ethics (organisation and best practice)</li> <li>- Whānau hui facilitation</li> </ul> <p><b>Care</b></p> <ul style="list-style-type: none"> <li>- Advanced lifting and shifting (transfers)</li> <li>- Advanced bathing techniques</li> <li>- Advanced challenging behaviour</li> <li>- De-escalation</li> <li>- Record keeping</li> <li>- Understanding levels of medication</li> <li>- Palliative Care</li> <li>- Client Management systems</li> <li>- “Other” care facilities</li> <li>- Multi-cultural awareness</li> <li>- Infection control</li> <li>- Skin infection (care of)</li> <li>- Harm prevention</li> <li>- Mental health illnesses relevant to the elderly (Alzheimer’s, Dementia, Parkinson’s)</li> </ul>
<p>2 Apply te reo and practice tikanga when engaging with Kuia, Koroua, whānau and stakeholders.  Credits 30</p>	
<p>3 Develop and implement strategies to empower Kuia, Koroua, and their whānau, to make informed decisions when accessing relevant services and support.  Credits 12</p>	
<p>4 Describe the effects of current key legislation on the delivery of effective health services to Kuia, Koroua and their extended whānau.  Credits 24</p>	

<p>5</p>	<p>Comply with, and analyse internal policies, legislation, cultural and ethical practices to improve the health service needs and aspirations for Kuia, Koroua and their extended whānau.</p> <p>Credits 30</p>	<ul style="list-style-type: none"> <li>- Alternative/Complimentary therapies.</li> <li>- Rongoā rākau.</li> <li>- Safe transporting (licensing).</li> </ul> <p><b>Post Care</b></p> <ul style="list-style-type: none"> <li>- Agencies – relevance and description of</li> <li>- Complaint procedures</li> <li>- Recreational support/social activities</li> </ul> <p><b>Access to relevant agencies</b></p> <ul style="list-style-type: none"> <li>- Budgeting</li> <li>- WINZ</li> <li>- Lawyer</li> <li>- Housing NZ</li> </ul> <p><b>Legal assistance/aid/support</b></p> <ul style="list-style-type: none"> <li>- Palliative care</li> <li>- Power of attorney</li> <li>- Wills</li> </ul> <p><b>Understanding Legislation</b></p> <ul style="list-style-type: none"> <li>- New Zealand Public Health and Disability Act 2000</li> <li>- Health Act 1956</li> <li>- Privacy Act 1993</li> <li>- Health Information Privacy Code 1994</li> <li>- Health (Retention of Health Information) Regulations 1996</li> <li>- Official Information Act 1982</li> <li>- Cancer Registry Act 1993 and Cancer Registry Regulations 1994</li> <li>- Public Records Act 2005</li> </ul> <p><b>Governments Strategies/Reports/Papers</b></p> <ul style="list-style-type: none"> <li>- New Zealand Health Strategy</li> <li>- He Korowai Oranga: Māori Health strategy</li> <li>- The New Zealand Positive Ageing Strategy (2001)</li> <li>- National Mental Health Information Strategy (2005-2010)</li> <li>- New Zealand Disability Strategy: Making a world of difference</li> <li>- Code of Health and Disability Services Consumers' Rights</li> <li>- Pūao-Te-Atatū</li> </ul>
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