



Programme Guidance for the suite of New Zealand qualifications in Whānau Ora

New Zealand Certificate in Whānau Ora (Level 4) [Ref: 2878] Credits 60

Qualification outcomes	Programme guidance
Programmes may include knowledge and skills in the following key focus areas:	
<p>1 Develop and implement communication and relationship strategies to form a coordinated approach in the delivery of services for Māori and whānau as an expression of whanaungatanga.</p> <p style="text-align: right;">Credits 10</p>	<p>Te reo me ngā tikanga</p> <ul style="list-style-type: none"> - integrate te reo and tikanga practices <p>Relationship building</p> <ul style="list-style-type: none"> - coherent service delivery - cooperative and collaborative relationships - effective communication skills - extensive working relationships - systems of diverse groups - team work - co-ordinated systems <p>Whānau integrity</p> <ul style="list-style-type: none"> - whānau accountability - whānau innovation and whānau dignity - group capacity for self-determination - whānau aspirations and needs driven <p>Best practice outcomes</p> <ul style="list-style-type: none"> - acknowledge whānau strengths - recognise strengths and capabilities already present in whānau - Whānau ownership of solutions and actioned is encouraged
<p>2 Apply a range of standard and non-standard systems and processes to develop and implement whānau-centred services that supports best outcomes for Māori and whānau as expressions of kaitiakitanga and te pono me te tika.</p> <p style="text-align: right;">Credits 20</p>	<p>Mana Tangata</p> <ul style="list-style-type: none"> - self- management - self-reflection - professional development - legal obligations and compliance issues - appraisals and personal development
<p>3 Work collaboratively and appropriately with Māori and whānau to develop and implement a whānau ora plan as an expression of manaakitanga and pūkengatanga.</p> <p style="text-align: right;">Credits 20</p>	<p>Whānau and provider partnership</p> <ul style="list-style-type: none"> - opportunities to extend whānau resources - incorporate holistic approaches and practices - new skills and emerging technology
<p>4 Review and evaluate own practice and performance to self-manage own strengths and weaknesses as an expression of rangatiratanga.</p> <p style="text-align: right;">Credits 10</p>	