

Te Hono o te Kahurangi: Qualification details

Title	New Zealand Diploma in Tourism - Māori (Level 5)		
Version	2	Qualification type	Diploma
Level	5	Credits	120
NZSCED	080701	Business and Management > Tourism > Tourism Studies	
DAS classification	395	Māori > Tourism Māori	
Qualification developer	NZQA Māori Qualifications Services		
Next review	December 2019		
Approval date	February 2015		

Strategic purpose statement	<p>The purpose of this qualification is to provide the Tourism industry with individuals who have applied skills and knowledge of te Ao Māori.</p> <p>The qualification is for staircasing; people already working within a tourism context; and/or who are seeking to progress their career within the Tourism Industry at a supervisory to middle-management level.</p> <p>Graduates of this qualification will have the level of mātauranga Māori required to work independently and supervise others within the Tourism industry. They will also be able to explain and practice local tikanga in a tourism context.</p>
Guiding Principles	<p>Manaakitanga - <i>Nau te rourou, nāku te rourou, ka ora te manuhiri.</i> This kaupapa acknowledges the responsibilities for hosting and the implications around guardianship of whenua, taonga, and tangata/ manuhiri. It requires tangata whenua, to deliver the very best - it demands excellence.</p> <p>Kaitiakitanga - <i>Whatu ngarongaro te tangata, toitū te whenua</i> This kaupapa refers to the skills, knowledge and cultural practices to protect, sustain and enhance taonga and all resources of Te Taiao may include whenua, maunga, moana, awa and roto.</p> <p>Rangatiratanga - <i>He uri whakaheke nō ngā kāwai rangatira</i> This kaupapa refers to the knowledge, skills and expertise required to demonstrate leadership in a Tourism context. This includes knowledge of local kawa and tikanga and engagement with manuhiri.</p> <p>Whanaungatanga - <i>Ehara taku toa i te toa takitahi, engari he toa takitini</i> This kaupapa embraces the skills and strategies that relate to communications and being able to establish, maintain and enhance relationships, both internally and externally.</p> <p>Pukengatanga - <i>Ka tipu te whaihanga e hika!</i> Highlights the importance of: keeping engaged with industry practices, new knowledge and technologies.</p> <p>Te Pono me te Tika - <i>Toi te kupu, toi te mana, toi te whenua</i> This kaupapa encompasses important aspects of the protection and management of Te Taiao that relate to kawa and tikanga; legal obligations and compliance issues, systems and procedures and ethics, and acting in a way that is socially and culturally responsible. It also looks into how these tools can be utilised to achieve the best outcomes for whānau, hapū and iwi.</p>

Graduate profile	<p>Graduates of this qualification will be able to:</p> <ol style="list-style-type: none"> 1. Apply an advanced knowledge of manaakitanga and cultural competence when engaging with people from other cultures. 2. Exercise kaitiakitanga to research, promote and maintain the integrity of mātauranga Māori in a tourism context. 3. Apply knowledge of rangatiratanga to support decision making for sustainability of Tourism businesses and operations. 4. Implement appropriate whanaungatanga relationships with other tourism business professionals to optimise manuhiri experiences. 5. Apply workplace practices in a professionally, ethically, and culturally responsible manner, that expresses the values of te pono me te tika and meets legislative requirements.
Education pathway	<p>Graduates who complete this qualification may undertake further study towards:</p> <ul style="list-style-type: none"> • New Zealand Diploma in Tourism and Travel (Level 6) [Ref:2207].
Employment / Cultural / Community pathway	<p>Graduates of this qualification will have the transferable skills and knowledge to work in senior positions in the Tourism industry. Roles that this qualification can lead to may include:</p> <ul style="list-style-type: none"> • Tourism Operations Consultant • Cultural Consultant and/or Ambassador • Customer Service Consultant • Iwi Tourism Consultant • Business Development Coordinator • Conference and Conventions Coordinator • Corporate and Event Manager • Public relations manager • Tourism manager - business networks

Qualification specifications

Qualification award	<p>This qualification may be awarded by an organisation with an approved programme of study or industry training.</p> <p>If the TEO has been awarded the Mātauranga Māori Evaluative Quality Assurance (MMEQA) Qual Mark for a programme of study leading to this qualification, the certificate will also display the MMEQA Quality Mark.</p>
Evidence requirements for assuring consistency	<p>The process for ensuring consistency of the Tourism Māori graduate profiles will be evidence-based, outcomes-focussed, and grounded in the guiding principles of this qualification and the MMEQA kaupapa Māori principles.</p> <p><i>Evidence for consistency</i></p> <p>Each education organisation is responsible for preparing a summary self-assessment report which uses evidence to demonstrate how well its graduates meet the graduate profile outcomes at the appropriate threshold. Each education organisation decides what specific evidence it will provide.</p>

	<p>Evidence of the following may include:</p> <ul style="list-style-type: none"> • Effective internal and external moderation processes, including internal moderation results relating to graduate outcomes. • Feedback and actions taken by the education organisation in response to feedback and must include feedback from - graduates, current students, tutors/assessors, and graduate destinations (such as employers, next programme provider, the community/other stakeholders). • Portfolios of work. • Samples of assessment materials. • Samples of learner work. • Programme completion data and course results. • Moderation outcomes which may include moderation/benchmarking across common programmes. • Relevant MMEQA external evaluation and review data where applicable. • Employer surveys. • Graduate surveys. • Whānau, hapū, iwi, hapori surveys. <p>Evidence of the following may be provided for the consistency reviews:</p> <ul style="list-style-type: none"> • Tourism Māori programme evaluation reports. • Benchmarking with other providers. • Site visit reports. • Other relevant and reliable evidence.
<p>Minimum standard of achievement and standards for grade endorsements</p>	<p>Achieved</p>

General conditions for programme

Overarching conditions relating to the qualification

<p>Conditions for programme structure</p>	<p>The context for the delivery of programmes leading to the award of the Tourism Māori qualification, actively supports Māori preferred ways of teaching, learning, learning support, and pastoral care.</p>
<p>Conditions for programme context</p>	<p>Optional Assessment Standards which are available to support the development of Programmes and used to assess against the outcomes of this qualification can be accessed on the following page of the NZQA website: http://www.nzqa.govt.nz/framework/explore/sub-field.do?frameworkId=76364</p> <p>Te Reo me ōna Tikanga Māori are inherent and embedded within the kaupapa and values of this qualification.</p> <p>The programme has in place appropriate mechanisms/protocols, to ensure tangata whenua and/or mana whenua are engaged, involved and consulted with regard to local tikanga and kawa as it pertains to the outcomes of the qualification.</p> <p>Mechanisms/protocols may include, but are not limited to:</p> <ul style="list-style-type: none"> • Memorandum of Partnership • Relationship strategy and supporting operational policies and requirements in place • Designated Māori relationship role/position

	<ul style="list-style-type: none"> Provisions for kaumātua or whānau, hapū or iwi knowledge holders acting in an advisory capacity
Other conditions	All programmes leading to a qualification approved under <i>Te Hono o te Kahurangi</i> and listed on the NZQF, are assessed under <i>Mātauranga Māori Evaluative Quality Assurance</i> (Programmes of Study).

Qualification outcomes

Specific conditions relating to the Graduate profile

Qualification outcomes	Programme guidance	Mandatory or Optional
1. Apply an advanced knowledge of manaakitanga and cultural competence when engaging with people from other cultures. (20 credits)	<p>It is recommended the following topics be included in programme development leading to this qualification. Understanding of:</p> <ul style="list-style-type: none"> – leading tikanga and marae kawa – leading mihi, waiata, karakia – responsibilities for correct te reo Māori pronunciation – kaupapa Māori research – intellectual property of taonga Māori – Māori cultural values – research analysis – work place practices and legislation – ngā hekenga mai and iwi settlement – Māori customs compared with other Polynesian people – tourism Māori destination management – workplace ethics 	Optional
2. Exercise kaitiakitanga to research, promote and maintain the integrity of mātauranga Māori in a tourism context. (25 credits)		
3. Apply knowledge of rangatiratanga to support decision making for sustainability of Tourism businesses and operations. (25 credits)		
4. Implement appropriate whanaungatanga relationships with other tourism business professionals to optimise manuhiri experiences . (25 credits)		
5. Apply workplace practices in a professionally, ethically, and culturally responsible manner, that expresses the values of te pono me te tika and meets legislative requirements. (25 credits)		

Transition information

Replacement information	This qualification replaced the following qualification: National Diploma in Tourism Māori (Level 5 [Ref: 1096])
The last date for entry into programmes leading to the replaced qualification is 31 December 2016.	

Learners currently working towards the replaced qualification must complete the requirements by 31 December 2019 when the qualification will be discontinued. From that date no results can be reported against the qualification.

It is the intention of NZQA Māori Qualifications Services that no existing learner should be disadvantaged by these transition arrangements. However any person who considers they have been disadvantaged may appeal to:

Māori Qualifications Services
PO Box 160
Wellington 6140
Telephone 04 463 3000
Email: mqs@nzqa.govt.nz

Republication information

Version 1 of this qualification was republished in May 2015 to extend the last date for entry into programmes leading to the replaced qualification to 31 December 2016, and to extend the last date to meet the requirements of the replaced qualification to 31 December 2019.